



## How to Order an FTTP Service

*Superfast Broadband has arrived in your area!*

The county council along with BT openreach have been working to improve broadband in this area. We are delighted to announce that engineering work has now been completed and you are able to place an order for a fibre to the premise (FTTP) service. FTTP is the most cutting edge broadband technology currently available and can deliver speeds of up to 330mbps. **ACT NOW - YOUR SERVICE WILL NOT BE UPGRADED AUTOMATICALLY.** Please see our step by step guide below for details on how to upgrade.

**Step 1 Find the best deal.** Because FTTP is still a relatively new technology not all internet service providers (ISPs) currently offer a package, so you may need to consider change providers. Take some time to explore your options, get quotes and choose the right deal for you. Take a look below at a table of ISPs that offer a FTTP service in Nottinghamshire, this is a good place to start gathering quotes, but bear in mind this list may not be exhaustive and as the market grows the list will grow too.

**Step 2 Survey.** When placing an order, your chosen ISP will provide you with a date for an engineer to visit and carry out tests or even a survey should one be necessary. In some cases, additional works may be required to bring the fibre cable into your premises, you will need to discuss this with your service provider.

**Step 3 Engineer Visit.** Following the survey, an engineer connects the fibre cable to a small box (approx. 15cm x 10cm x 3 cm) which will need to be fixed to your outside wall of your property. The box will be installed at a height that can be worked on from ground level.

**Step 4 Enjoy!** Take advantage of the futureproof broadband with the best speeds currently available.

### FTTP Suppliers Nottinghamshire

Fleur Telecom Limited

Plusnet

BT

Andrews & Arnold Ltd

Zen Internet Limited

IDNet

Interoute

Elite Limited

123Telecom Limited

Townley Communications plc

Securus Communications Ltd

Daisy

Bistech

residential supplier

running trials

residential and business supplier

residential and business supplier

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Should you require any further information please email: [enquiries.broadband@nottscc.gov.uk](mailto:enquiries.broadband@nottscc.gov.uk)

